

Emergency  
911

Glendale Police Department  
(623) 930-3000

Glendale Victim Assistance  
(623) 930-3030

Community Information & Referral  
(800) 352-3792

Department of Child Safety  
1 (888) 767-2445

Adult Protective Services  
(877) 767-2385

Shelter Hotline  
1 (844) 723-3387

Glendale City Court  
(623) 930-2400

Maricopa County Superior Court  
(602) 506-3204

Glendale City Prosecutor's Office  
(623) 930-3475

Victim Assistance (VA) volunteers help crime victims in many ways: on scene crisis intervention, criminal justice advocacy, court accompaniment and emotional support. Volunteers may also assist with administrative and support services at the Glendale Family Advocacy Center.

If you are interested in volunteering, please contact the Victim Assistance Unit at 623-930-3030 or email [pdva@glendaleaz.com](mailto:pdva@glendaleaz.com)



6830 N. 57th Drive  
Glendale, AZ 85301

[www.GlendaleAZ.com/GFAC](http://www.GlendaleAZ.com/GFAC)

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September 2020

# GLENDALE FAMILY ADVOCACY CENTER

Comprehensive and coordinated services to crime victims  
in a safe, comfortable and convenient setting.



Helping children. Helping families. Helping you.



# GLENDALE FAMILY ADVOCACY CENTER

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## The Partnership

The Glendale Family Advocacy Center (GFAC), established in 1998, is a partnership between the Glendale Police Department, Department of Child Safety, Honor Health, Maricopa County Attorney's Office, and contractual mental health providers. Designed to be a "one stop center" for victims of child abuse, domestic and sexual violence, and other violent crimes; the center is available for Glendale residents, community citizens, and other law enforcement agencies throughout the West Valley.

The GFAC includes facilities for forensic interviews, medical examinations, trauma therapy, victim advocacy, assistance with protective orders and consultation between law enforcement and criminal justice personnel.

The goal of the Glendale Family Advocacy Center is to provide comprehensive and coordinated services to crime victims in a safe, comfortable and convenient setting. We envision a community where survivors of crime feel supported and heard as they navigate the criminal justice system and engage in their own personal healing. Services to support crime victims will be trauma informed, evidence based, and victim centered with a primary focus of justice, empowerment, restoration and healing.

## Victim Services

There are many facets of the criminal justice system that can be confusing if you do not have the information or the support you need. Victim Assistance personnel can support you with:

### **Crisis Intervention and Emotional Support**

### **Understanding the Impact of Traumatic Events**

### **Safety Planning**

### **Filing for Protective Orders**

### **Understanding the Criminal Justice System**

### **Exercising your Crime Victim Rights**

### **Victim Compensation**

### **Criminal Justice Advocacy**

### **Case Management and Status Updates**

### **Victim Input**

### **Accessing Legal Aide**

### **Community Information and Referrals**

### **Personal Advocacy**

### **Domestic Violence Lease Termination**

### **Address Confidentiality**

### **Trauma Counseling**

## Medical Services

Medical professionals from Honor Health provide forensic physical examinations for victims of sexual violence, child abuse, and domestic violence strangulations.

## Counseling Services

The Glendale Family Advocacy Center contracts with highly trained trauma counselors available to provide crisis management and short-term counseling services to victims of crime. Trauma and victimization can affect anyone at any age. The effects can be mild or severe. Counseling offers a safe and supportive environment to work through these issues. Trauma counseling services are available for both children and adults. Therapy interventions may include individual and/or group therapy. Services are available on site at the Glendale Family Advocacy Center or within the community at designated counseling locations..

## Get Help

The Glendale Family Advocacy Center is a member of the Arizona Child and Family Advocacy Network (ACFAN) and is an affiliate member of the National Children's Alliance (NCA). The center is committed to coordinating investigative, prosecutorial, child protection, victim advocacy and healing efforts so that victims feel safe, heard and protected during the criminal justice process. All services are provided at no cost, in a private and non-threatening environment.

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